Demystifying Big Data

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Prepared for:

ETC 1010 by Prof. Di Cook, Dept of Econometrics & Statistics, Monash University, Clayton, VIC, Australia

All opinions are mine and mine ONLY!







Bio

- Prashant Natarajan
- Principal, Analytics & Cognitive | Deloitte Consulting Pty. Ltd., Melbourne, VIC, Australia
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- Undergraduate degree in Chemical Engineering; Master's in Technical Communications & Linguistics; PhD courses in Logic & Cognitive Psychology
- AT&T-Yahoo Chancellor's Fellow 2016
- 18+ years in industry across 5 continents
- Previously, Senior Director of AI Applications at H2O.ai, Mountain View, CA, USA; Director of Product Strategy at Oracle USA
- Lead author or contributor to 5 books on big data analytics, business intelligence, machine learning, AI (best-sellers in 2012, 2017, 2018) upcoming book on Enterprise AI in 2019
- Co-Faculty Instructor, Applied Data Science & AI, Stanford University, Palo Alto, CA
- Industry Advisor, University of California San Francisco (CIAPM/SF VA)

Why is Data Big or Little?

- Datafication capturing data in all its forms and feeds to accomplish new functions
- Data expands to fill the space available because we don't know what data might turn out to be valuable/usable. All the more so with Machine Learning
- The 5 V's of Big Data: a primer
- Each industry/domain determines what makes the data "big" volume is over-rated thanks to e-commerce
- Be specific (or) Bring it all in when to choose what option
- Veracity and Data Fidelity

Data Fidelity & Veracity

- Reasons for poor data quality can include
 - Data entry
 - Squatting
 - Data Mgmt
 - Integration quality
 - Staleness
 - Usage
- 2 schools of thought: 4 C's v "Anything Goes" superseded by NRF Framework for Data Fidelity
- Discussion: Page 26 from Demystifying Big Data & Machine Learning for Healthcare (Natarajan et. al, CRC Press)

How to Use Big Data

- Types of Results Produced:
 - Descriptive
 - Discovery
 - Predictive
 - Prescriptive
- Reasoning used:
 - Deduction
 - Induction
 - Diagnosis
 - Analogy
- Data types processed:
 - Structured
 - Semi-structured
 - Unstructured

Myths and Best Practices

Practice does not make perfect – only perfect practice makes perfect ~ Vince Lombardi

- Debunking common myths
 - Everyone is doing it
 - Big data is hype
 - Our organization doesn't have any big data
 - Data lakes are the universal solution to all big data problems
 - The DW is "dead"
 - Big data projects are expensive
 - We need legions of data scientists
 - Volume is the most important consideration

Establishing Best Practices

- Determining Purpose and scope start with small steps and expand progressively
- Solve a pain point or create a new opportunity for users/businesses
- Use more data variety don't focus exclusively on volume
- Use case definition can be democratic business users, data scientists, and analysts can all contribute
- The hammer-nail conundrum
- Cloud and the hybrid architecture
- Leadership (witness the creation of CDO & CAO roles in government/industry)

Establishing Best Practices

- Storytelling
- Enable data & info governance
- Ownership, privacy, and cybersecurity
- Don't forget NFRs load frequency, retention/backup/recovery, versioning, data lineage, impact analysis, performance, TIE (transparency, interpretability, explainability)
- Data fidelity
- Focus on use and action
- Analytics-driven workflows
- Focus on building an Insights-Driven Organization®

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Let's continue this conversation

- Thank you to Prof. Dianne (Di) Cook, Department of Econometrics & Statistics, and Monash University for having me
- Thank you for your interest and making a great educational choice
- Deloitte Australia for attracting me to Melbourne from the Silicon Valley and San Francisco Bay Area – a great firm that you <u>must</u> consider as your career choice too!
- Contact me at <u>pranatarajan@deloitte.com.au</u> or @BigDataCXO on Twitter or <u>www.LinkedIn.com/in/natarpr</u>